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Applicant: CHARLES E. REDDICK ET AL.)
Serial No. 09/898,573) Group Art Unit: 2122
Filed: July 3, 2001) Examiner: T.T. Vo
For: SOFTWARE SUPPORT GUIDE SYSTEM)
AND METHOD)

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Jessica L. Hester
Signature Date 9/1/05

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RESPONSE TO OFFICE ACTION

Applicants respectfully request consideration of the following amendments and remarks contained herein in response to the Office Action mailed June 2, 2005. Applicants respectfully submit that the amendments and remarks contained herein place the instant application in condition for allowance.